



Continuing Education Hours Documentation Form

To: Ying Liu, Yingqian Dai, Haixue Zhou, Bin Zheng, Gang Yu, Qing Chen, Guibin Li, Shenxi Ai, Cheng Huang, Weiqiong Ran, Zhonglu Zhang, YU YAN, XIANFENG WANG, Lin Peng, Jiali Liang, Xue Shanshan Samir, Jun Hua, Wenbin Feng, Wei Fang, Huiting Yao, xiang feng, Qi Hua, Yanfang Tan, Zhiyong Liang, Yan Luo, Xin Zhao, Tiantian Shi, Xiao Feng, Libo Liu, Ying Zhang, Qisha Ma, LiYan, Yanchun Qin, Dong Yan, Zhengrong Yu, Zhilan Li, Xuan Zhang, Baini Guo, YEONSOO HONG, Quan Zhang, Jie Shen, Yifan WANG, Yanli Li, Junying Zhang, xiaofei yan, Lei Zheng, JIE XIONG, Jie Sun, Hong Xie

From: SCOM

Event Description:

The poster hyperlink: https://mp.weixin.qq.com/s/Wmlm2bZB7xrabC9oqJ_-lA

Event Name: FLOW – Ultra-Lean Operations for the “Small-Order” Era

Venue: Online ; Event No. 25533 Date & Time: December 9, 2025; 20:00-21:30

Event Hours: 1.5h ; Professional Development Points: 1.5

Event Content

1. Redefining the concept: what “FLOW” really means

In TOC, FLOW is not just material, cash or data moving in isolation; it is a system-wide state made up of “whole flow units.” Like the psychological “flow,” it is an apex condition in which a company simultaneously achieves maximum efficiency, minimum cost, maximum output and best quality.

2. End-to-end mechanism design: from local fixes to total-system flow

We will examine the mechanics—and real cases—of entering the FLOW state in different environments:

- Production: shorten cycle time and lift throughput.
- Supply chain: dynamic inventory, rapid replenishment, guaranteed availability of best-sellers.
- Projects: stagger resources on the critical chain, project buffers and fever charts.

3. Special open-mic: bring your own company challenge for discussion.



Instructor Introduction

Feng Zhang

- Professional memberships include IHMM, COSTHA, DGAC, etc.
- Flag-bearer, [∞]OpenTOC Forum / Founder, Dunji Consulting
- Executive Committee, SCOM Supply-Chain & Operations Managers Club
- Founder of the SJTU – KEDGE Supply Chain Advancement Center
- Mentor on production & supply-chain operations to Wu Xiaobo
- Former Project Director, Goldratt Consulting (Israel)
- TOCE-certified Expert, Goldratt Institute (2006)

Employer/Presenter's signature: _____

Martin Yu

