Advantage On IT Service 在IT服务上的优势



Engagement Model 参与模式

- Flexible, adaptable models fitting the organizations of multiple sizes with various request 灵活、适应性强服务模式能够适合各种需求
- Long-term commitment of value-added business outcome 注重长期合作所带来的业务

Human Resource 人力资源

- Powerful sourcing for the talents with diversified skill sets 具备很强的人力资源储备
- Consistent high performance delivered by a experienced, committed team 高效有经验的团队
- Recognized "BEST EMPLOYER" for employee-centered culture 企业以员工为中心

Operation Management 运营管理

- Proven and maturity operation management process in the last 15 years 经历15年的运营管理方法及流程
- Rich experience operation management team 拥有丰富经验的运营管理团队

Quality 质量

- Follow ISO9001 遵照ISO9001
- Quality management leadership by CEO 由CEO直接负责公司服务质量管理



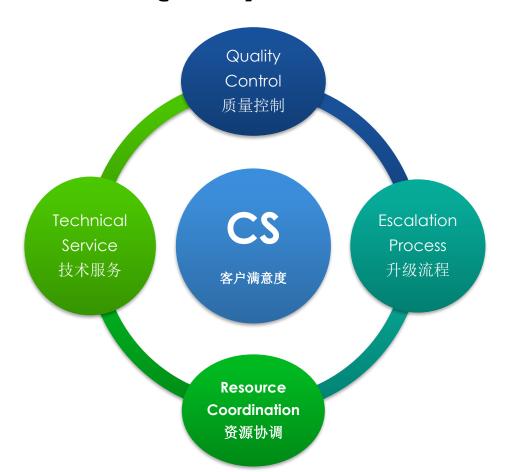






Service Quality Control 服务质量控制





CS (Customer Satisfaction) is the core content of the service quality management and control system

客户满意度是服务质量管理与控制体系的核心内容

Delivery Process Quality Control 交付流程质量控制





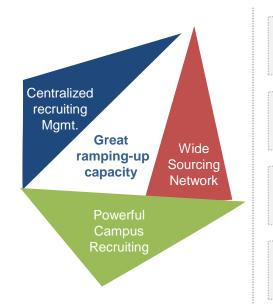
Resource Recruitment/Training 招聘/培训



Competency Based HR Practices 具有竞争力的人力资源培训流程

Talent Acquisition 获得人才 Training and On Job Training 理论培训和实践培训

Skill Development 技术发展 Performance Management and Award 绩效管理与激励 Employee Satisfaction and Retention 员工满意并稳定



300+ Training Hours

1000+ On Job Training Hours

15+ training courses

One-on-one Mentor Program











