

Guardian Charging Station EU Standard

User manual



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Safety precaution:

- 1.Please read the instruction manual carefully before use. Failure to observe the precautions can cause serious bodily harm and injury.
- 2. Please do not dismantle the product, incorrect assembly may cause product damage, leakage, and water seepage.
- 3. The installation and maintenance of the charger must be done by a competent electrician; Unqualified personnel should not attempt any of the operations above.
- 4. Any improper installation or repair work can pose a potential hazard and increase the likelihood of fire occurrence.
- 5. Please ensure that the power supply is disconnected and switched off before commencing any installation and maintenance work.
- 6. Do not use with any charging adapters or converter.
- 7. Proper installation with dedicated circuit breaker (MCB) and a residual current device (RCD) is mandatory.









Packing list:

Please check the content inside the box.



Composition of the Kit:

User Manual *1
Sealing ring *1
Certificate of conformity *1
Connection box cover plate *1
M4 *6, pan head screw *2
M4 *12, sunk screw *4

Product Features

Specifications			
Model	ZDA4-DC1-C12E/ ZDA4-DC1-C11E	ZDA4-CC1-C12E/ ZDA4-CC1-C11E	
Rated Voltage (V)	230V	230V	
Rated Current (A)	32A	16A	
Maximum Output Power	7kW	3.5kW	
Cable Width	3×6mm²	3×2.5mm²	
Frequency (Hz)	50Hz/60Hz		
Working Altitude	≤3000m		
Charging Mode	Mode 3		
Dimension	310×210×90mm (without cable)		
Weight	3.5kg		
Operating Temperature	-40 °C to 55 °C		
Storage Temperature	-40 °C to 85 °C		
Certifications	IEC 61851-1, IEC 61851-22, IEC 62196-2		
Connector Type (IEC 62196-2)	Type 2		
Ingress Protection	IP55/IK10		
Residual Current(DC)	6mA		
Residual Current(AC)	30mA		

Installation Notes:

The installation should consider the following conditions:

- 1. The location selection should consider the length of cable and provide the user with convenience for charging;
- 2. Charging equipment should not be installed near hazardous area such as electrical shock and flammable or explosive materials;
- 3. Charging equipment should not be installed in places where it is prone to flooding;
- 4. The charger should be installed in a well-ventilated place;
- 5. The installation location should be clear of obstructions;
- 6. There should be enough distance of about 50cm around the charging equipment when installed on the wall;

Install Process:

1. Installation tools:

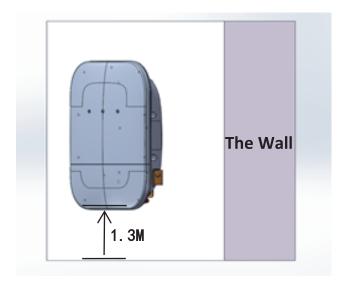
Preparation: (impact drill M8 drill bit, electric screwdriver, gradient)



The mounting screws are already included in the fitting

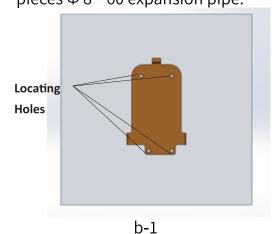
2.Installation steps:

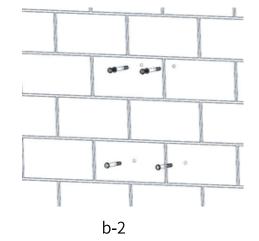
a.Please confirm the installation position and mark it. The central position of the charging pile should be at least 1.3 meters above the ground.



а

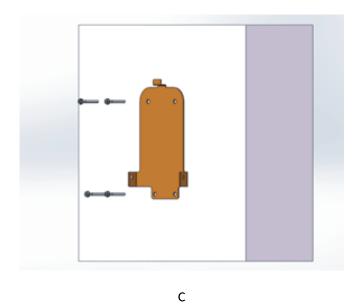
b. Compare the four locating holes on the hanging plate, and mark the wall with Φ 8 Drill a 60mm deep hole at the mark and insert 4 pieces Φ 8 * 60 expansion pipe.



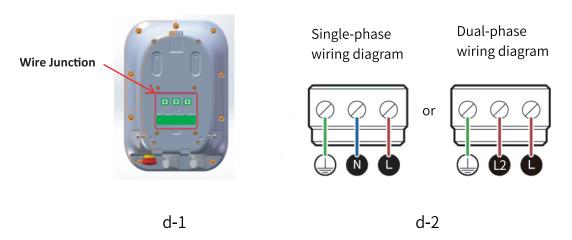


2.Installation steps:

c.Fix the hanging plate to the wall with 4 M6 * 60 cross slot tapping screws corresponding to the expansion pipe.

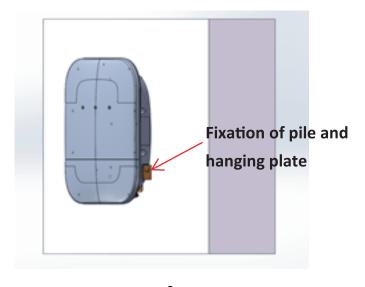


d.Connect the power line in sequence at the wiring on the back of the charging pile.



2.Installation steps:

e. Hang the charging pile installed with the incoming line on the hanging plate, lock the charging pile and the hanging plate with two M4 * 6 cross recessed pan head screws on both sides of the charging pile, and the installation is completed.



Operation Instruction:

Start charging

Before charging, the charging cable and connector should be inspected for damage, without foreign objects, water ingress or impurities.

Connect charging pile and vehicles

The light strip turns into a green light in slowly flashing, then wait starting.

Swipe the card to charge

We use an RFID card to start charging by putting it close to the swipe area.

Plug in and charge

Note:If your package does't contain the RFID card, please use this mode for charging.

After a successful connection, start charging.

Smart charging

Note:If the version of the goods includes this feature, please refer to the APP user guide for operational instructions.

We can use the APP to start charging.

The blue and green light stays on

Stop charging

- 1. Swipe the RFID card again to stop charging;
- 2. The charging equipment's light will turn green and the charging will stop;
- 3. Disconnect charging plug from the charging port and close the flap;
- 4. Hang the charging plug properly and wrap the cable around the holder.

Indicator Status		Charging Status	Next Step	
	Green light stays on	Standby mode	Connect the charging plug to vehicle	
	Green light flashing slowly	Vehicle-connector connected	Wait for the LED light to become Green and flash quickly	
	Green light flashing quickly	Waiting for charging	Swipe the RFID card to start charging	
	Green and blue light stays on	Charging	Swipe the RFID card to stop charging	
	Red light flickering	Error alert	Check the troubleshooting chapter in this manual for solutions. Or contact the supplier of our product.	

Troubleshooting:

Note:

Below faults should be tested and diagnosed by professional electricians. We take no responsibility for any damage or safety hazards caused by operation by non-professional person.

Error Cause	Indicator Status	User Operation	
Leakage	Red light flashes 1 time	Contact the Customer Service	
CP Error	Red light flashes 2 times	Contact the Customer Service	
Overvoltage	Red light flashes 3 times	Contact local Power Utility Company	
Undervoltage	Red light flashes 4 times	Contact local Power Utility Company	
Overcurrent	Red light flashes 5 times	Contact the Customer Service	
Ground Fault	Red light flashes 6 times	Contact authorized installer to Check the Grounding	
Emergency Button Error	Red light flashes 7 times	Turn the Red Button in the Lower Right Corner	
Short Circuit	Red light flashes 8 times	Contact the Customer Service	
Over-temperature	Red light flashes 9 times	Contact the Customer Service	
Temperature Sensor Error	Red light flashes 10 times	Contact the Customer Service	
Metering Chip Error	Red light flashes 11 times	Contact the Customer Service	
Leakage Self-test Fault	Red light flashes 12 times	Contact the Customer Service	
Relay Contact Welding Fault	Red light flashes 13 times	Contact the Customer Service	

Warranty, Repair & Maintenance:

ZD Tech promises its products without any material and process defects during the warranty period. During the warranty period due to normal use of the product failure, ZD will repair and replace parts for users.

Please refer to your local authorized representative for country specific warranty terms. There are no user serviceable parts inside the charging equipment. Please contact the authorized service provider for assistance.

Disclaimer:

- 1. Accidental damage during transportation of the product by the customer.
- 2. Product failure or damage caused by improper installation by the customer or product usage outside of defined working environment.
- 3. Damage to the appearance of the product (Such as burns, warping, deformation, etc.).
- 4. The product has been attempted repair by unauthorized personnel.
- 5. Damage due to natural disaster (such as earthquakes, floods, etc.).
- 6. Products that exceed the warranty period.

Multinational language

GE: Für andere Sprachen scannen Sie bitte den QR-Code.

FR: Pour d'autres langues, scannez le code QR.

ES: Para otros idiomas, escanee el código QR.

PT: Para outras línguas, digitalize o código QR.

IT: Per altre lingue, scannerizza il codice QR.



https://pmo33f007-pic7.websiteonline.cn/upload/ZDPortableCharger.pdf

Contact us:

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