

CSC LIGHTING LIMITED FIVE(5) YEAR WARRANTY

The following warranties apply to CSC("Seller"). (a) the product was purchased by original buyer who purchased the product directly from Seller and from no other source; (b) if the product has been installed, the entire installation was performed by a licensed electrician or under the supervision of a licensed electrician and the product was in its original, unopened and new condition at the time of installation. By way of example only and not in limitation, products purchased from anyone other than Seller or its authorized distributors. Seller disclaims all representations and warranties with respect to all other products, including without limitation products that have been purchased from any person or entity other than an authorized Seller distributor, or installed by any person or entity other than a licensed electrician or under the supervision of a licensed electrician, and all products that are used or are otherwise not in their original Seller packaging at the time of installation.

No agent, distributor or dealer is authorized to change, modify or extend the terms of the limited warranty on behalf of CSC, in any matter.

Five(5) Year No-compromise LED Product Warranty. Each LED product including the LED electronics and components of its properly installed LED product will be free from defects in materials and workmanship for a period of five (5) year from the date of shipment to the original buyers. Exceptions apply as defined in product specification sheets which are incorporated herein by reference. Defects in material or workmanship do not include improper installation or operation, alternations, power surges or overheating due to external conditions.

Definition of Defects: LEDs- including over 10% in a product burn out or broken, flashing by itself or un-workable PC boards can be considered defects. Drivers - included malfunction, broken, short circuit, etc. which affect the solid function of the product will be considered as defects.

CSC warrants that the Product, when delivered in new condition and in its original packaging, will be free of defects in material and workmanship for a time period as follows:

LED Luminaire:

Area Light: Five(5)years

Flood Light: Five(5)years

Industrial Light: Five(5)years

Highbay Light: Five(5)years

Accessories:

SPD: Five(5)years

Photocell: Five(5)years

This Limited Warranty applies only to CSC Standard products. The term "CSC Standard Product" is limited to LED Lighting fixtures with specified drivers and LEDs.

The determination of whether any Product, component or accessory is defective shall be made by Seller in its sole discretion with consideration given to the over all performance of the Product. Seller will not be responsible under this Warranty for any failure of the Product(s) that caused by: unauthorized opening (except for normal installation); unauthorized driver changed; minimum ambient temperature less than -40°C; maximum ambient temperature over +50°C; acts of nature; physical damage; exposure to adverse or hazardous chemical or other substances; use of reactive cleaning agents and/or harsh chemicals to clean the Product(s); vandalism; fire; power failure, improper power supply, power surges or dips, and/or excessive switching; induced vibration; animal or insect activity; fault or negligence of purchaser, any end user of the Product(s) and/or any third party not engaged by Seller; improper or unauthorized use, installation, handling, storage, alteration, maintenance or service, including failure to abide by any product classifications or certifications, or failure to comply with any applicable standards, codes, recommendations, product specification sheets, or instructions of Seller; use of the Product(s) with products, processes or materials supplied by any end user or third party; or any other occurrences beyond Seller's reasonable control. Seller also will not be responsible under this Warranty for any substantial deterioration in the Product finish that is caused by failure to clean, inspect or maintain the finish of the Product(s). If the Product(s) are used on existing foundations, anchorages or structures, the end user is solely responsible for the structural integrity of such existing foundations, anchorages or structures and all consequences arising from their use. Adequate records of

operating history, and/or testing must be kept by the original buyer and provided to Seller upon request to substantiate that the Product(s) have failed to comply with the terms of this Warranty. Neither polycarbonate nor acrylic material used in the Products is warranted against yellowing, as yellowing may naturally occur over time due to normal aging. The Product(s) are not warranted against costs that may be incurred in connection with changes or modifications to the Product(s) required to accommodate site conditions and/or faulty building construction or design. THIS LIMITED WARRANTY IS VOID IF THE PRODUCT IS NOT USED FOR THE PURPOSE FOR WHICH IT IS DESIGNED OR IF THE PRODUCT IS UNINSTALLED FROM THE ORIGINAL INSTALLATION SITE AND MOVED TO A NEW INSTALLATION SITE.

If Seller determines that the Product is defective, the sole obligation of Seller, and the sole remedy of Purchaser and / or any one claiming through the Purchaser, is, at Seller's option, to repair the Product so as to make it non-defective, provide a replacement Product, or refund the original purchase price paid by the Purchaser for the defective Product up on return there of. This limited warranty excludes field labor and service charges related to the repair or replacement of the Product. There will not start a new warranty period in case of repair or replacement of the product after approved claim.

Seller reserves the right to utilize new, reconditioned, refurbished, repaired, or remanufactured products or parts in the warranty repair or replacement process. Such products and parts will be comparable in function and performance to an original product part, as determined by Seller in its sole discretion, and warranted for the remainder of the original warranty period. In order to make a warranty claim, the claiming party must notify Seller in writing within FORTY FIVE (45) DAYS after discovery of the defect. customer which purchase the product directly from Seller shall provide invoice and photos and/or video to show the failure of product. Seller reserves the right not to fulfill the warranty as per Seller's warranty statement if customer fails to provide evidence of showing the failure of product. Upon receiving that notice, Seller may require you to promptly return the Product to Seller, or its authorized service provider, freight prepaid.

THE FOREGOING WARRANTY PROVISIONS ARE EXCLUSIVE AND ARE GIVEN AND ACCEPTED IN LIEU OF ANY AND ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY WARRANTY AGAINST INFRINGEMENT AND ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

IN NO EVENT SHALL SELLER BE LIABLE FOR INCIDENTAL, COMPENSATORY, CONSEQUENTIAL, INDIRECT, SPECIAL OR OTHER DAMAGES. SELLER'S AGGREGATE LIABILITY WITH RESPECT TO A DEFECTIVE PRODUCT SHALL IN ANY EVENT BE LIMITED TO THE MONIES PAID TO SELLER FOR THAT DEFECTIVE PRODUCT.

Seller reserves the right to modify or discontinue this Warranty without notice provided that any such modification or discontinuance will only be effective with respect to any Product(s) purchased after such modification or discontinuance.

Effective Date: June 1st, 2020