

KING'S MOVER INTERNATIONAL

北京华天元国际货运代理有限公司

## DATA PRIVACY PROTECT PROCEDURE

## 1. Definition

- 1.1 Make sure that protect the data privacy for our customer' personal information and make sure to secure data privacy in our daily work. Management always has regular checking
- 2. Rules writer: general manager
- 3. Staff in charge : general manager and department manager
- 4. Staff to follow: all staff and subcontractors and supplier
- 5. DATE PRIVACY PROTECT PROCEDURE
- 5.1.1 Management
- 5.1.1.1 Data(privacy) include: personal information such as: name, contact, ID, address, banking card, contract, asset, passport, Working permit
- 5.1.1.2 Company has a responsibility to protect data privacy
- 5.1.1.3 The data privacy can be used for work only, such as :connection, customs clearance, relic inspection ,shipping, insurance company, supply chain if necessary
- 5.1.1.4 Staff can obtain data privacy from department manager or company email, when staff Use data privacy which must has a password to enter data privacy.
  - Screen has protection when staff is not on seat .
  - Staff make sure the data privacy always in safe place whatever paper or stored electronically.
  - Data privacy shall not be shared without authorization.
  - Data privacy shall be regularly reviewed and updated if date has changed
  - Data privacy shall be deleted and disposed within 4 years.
  - Data privacy should has policy for safety store, such as firewall and Software, designated drives, back up procedure.
- 5.1.2 Notice
- 5.1.2.1 Company should inform involved staff data privacy policy and staff should have awareness to protect the data privacy
- 5.1.2.2 Staff can obtain data privacy from department manager.
- 5.1.2.3 Data privacy can be used for work only, try company e-mail as much as possible, such as :connection, customs clearance, relic inspection ,shipping, insurance company, supply chain if necessary
- 5.1.2.4 Data privacy should has safe place whatever paper (in locked filing cabinet if it is not used)or stored electronically.
- 5.1.2.5 Data should have password setting and permission, the password should have change regularly.
- 5.1.2.6 Data shall not be shared without authorization. include inside and outside



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Data shall be

regularly reviewed and updated if data has changed

- 5.1.2.7 inform notice to both staff and supply chain
- 5.1.3 Choice and consent
- 5.1.3.1 Staff ensure that the data privacy only use for work.
- 5.1.3.2 Staff make sure the data is secured.
- 5.1.3.3 Staff should inform customer the reason for using data privacy.
- 5.1.4 Collect
- 5.1.4.1 Staff can obtain data privacy from department manager.
- 5.1.4.2 Staff shall not be shared data without authorization.
- 5.1.4.3 company 's email .
- 5.1.4.4 original documents should collect from client by hand(driver or supervisor)
- 5.1.5 Use retention disposal
- 5.1.5.1 Staff ensure that the data privacy only use for work.
- 5.1.5.2 Data should not be disclosed to unauthorized person.
- 5.1.5.3 Data should has safe place whatever paper (in locked filing cabinet if it is not used)or stored electronically.
- 5.1.5.4 Data shall be deleted and disposed within 4 years.
- 5.1.6 Access
- 5.1.6.1 Data should be protect by password that are changed regularly.
- 5.1.6.2 Data never share between staff
- 5.1.6.3 STAFF MAKE SURE THAT THE DATE IS A SAFE
- 5.1.6.4 Data should be regularly reviewed and updated .if date has change Staff should make note.
- 5.1.7 Disclosure to third parties
- 5.1.7.1 After permission of company that staff can transfer the data to third Party which the data can be used in the service of third party.
- 5.1.7.2 The third party must follow up the management of company
- 5.1.7.3 The third party ensure that data is safe
- 5.1.8 Security for privacy
- 5.1.8.1 Company make regulation to protect data privacy
- 5.1.8.2 Staff ensure that data privacy is safe when they use.
- 5.1.8.3 Data should not be disclosed to unauthorized person.
- 5.1.8.4 Data shall not be shared without authorization. include inside and outside

Data shall be regularly reviewed and updated if data has changed

Assign password and keep it as confidential.

- 5.1.8.5 Important original documents should be carry by company's driver.
- 5.1.8.6 Data should be store in designated drives.
- 5.1.8.7 IT company should maintain net work and check status of back up documents every half month



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- 5.1.8.8 Use approved security software and firewall
- 5.1.8.9 backup and data encryptions
- 5.1.8.10 anti-virus

See attached fd5.1.1 < computer back up procedure>

## 5.1.9 quality

- 5.1.9.1 Staff store date to right site according to company regulations.
- 5.1.9.2 When communicating with customer, Staff find out that information is inaccurate or incomplete THAT the correct and complete information should be updated on file in time.
- 5.1.9.3 After the updated information, the previous information should be removed and deleted from the date.
- 5.1.10 Monitoring and enforcement
- 5.1.10.1 Company make data policy, staff follow up the policy strictly.
- 5.1.10.2 Depart ment manager is charge to monitor and enforce the policy.
- 5.1.10.3 Staff communicate to customer with right information of policy.
- 5.1.10.4 Staff comply with the policy that deal with data.
- 5.1.10.5 Department manager is responsible to solve the complaints and disputes

Supervisor or csr---sales—manager—management of company

- 5.1.11 Monitoring and review procedure
- 5.1.11.1 The company meeting should have twice a year that review the data procedure. involved staff should attend the meeting
- 5.1.11.2 analyze data procedure aspect of collected, used, retained, disclosed, and disposed.
- 5.1.11.3 make a decision if data should be update.
- 5.1.11.4 inform meeting content to staff after meeting.
- 5.1.11.5 inform supplier if it is necessary

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